

Danny Jack Dine-in

Terms & Conditions

1. If you wish to make a change to your order please email us at info@chefdannyjack.com and we will do our best to accommodate you.
2. All allergens are listed in our e-commerce shop next to each product and/or on the recipe cards provided. Whilst every effort is made to ensure there is no cross contamination, your food is prepared in a kitchen environment that handles nuts and other allergens.
4. All our orders are delivered nationwide via DHL (excluding N. Ireland and Scottish Highlands). You will receive a reminder from us on the morning of delivery - If you miss this delivery DHL will attempt again the next working day Monday - Friday. Unfortunately we are not able to offer full refunds if you miss first delivery but will do our best to accommodate any issues.
5. Refrigerate food on arrival until ready to eat. Your meal will stay fresh for a minimum of 2 days.

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Privacy policy

Your data will be held by Danny Jack Dine-in and we are the Data Controller. We respect privacy and this policy explains our commitment to protecting your personal information.

Whenever you provide us with personal information it is our legal duty to use it in line with all laws concerning the protection of personal information, including GDPR and applicable data protection legislation. Our lawful bases for processing include: by contract (when you sign up to our service), consent (when you give us your permission to contact you for marketing purposes), in compliance with a legal obligation or legitimate interests (except where your rights, freedoms and interests are overridden)

Personal information: We'll only ever ask for personal information from you in order to provide our service to you.

And we'll only collect information where it is specifically and knowingly provided by you.

Whilst we use carefully selected parties to help us to manage your details, we will never share or sell your personal information for their marketing purposes without your permission. These parties include IT, marketing and delivery service providers and we assess their compliance to best practice data processes regularly. Some organisations which provide services to us may transfer data outside of the European Union (EU) but we'll only allow this if your data is adequately protected.

For press and event enquiries please email: info@chefdannyjack.com

